



## **Additional Terms During the COVID19 outbreak in the UK**

Our first aid courses are currently all running, and we are following the latest health and safety guidance and advice given to us by the Resuscitation Council and the First Aid Industry Body. This applies to the settings, the learners and the equipment used during the training courses. Please ask us for a copy of this guidance if you would like to see the procedures that have been put in place. This guidance is being regularly updated.

### **Course Cancellations**

During this period of COVID19 only (and until further notice) we are able to allow anyone who is either **Self Isolating** or who is suffering from **COVID19** to transfer to an alternative course in the future for just the cost of a transfer fee (even if it is only the day before the course). They will need to forward to us a signed letter from their employer to say that they are Self Isolating or that they are suffering from COVID19 and they need to have chosen and booked a date within one week of the start date of their original course. This course can be at any time in the future. In all other situations our normal terms and conditions apply.