

## Courses During COVID 19 Pandemic

*The Following Conditions Apply to Courses During the COVID-19 Pandemic:*

During this pandemic we will relax our non-attendance terms for open courses specifically for people with COVID. Instead of the full cost of the course, if a student is suffering from COVID and as a result does not attend the course, they can transfer onto another course with only a £20 + VAT transfer fee. The new course must be booked within one week of the non-attendance for this offer to apply.

If however, they have been contacted by test and trace and need to self-isolate then the normal transfer fee applies as per the terms and conditions. We are working hard to keep the courses running for all the key workers, etc who really need first aid training to continue to work. We are sure that you understand that we must ALWAYS charge for any transfers or non-attendances on courses without any exceptions. It is only possible to transfer a course once. If you are unable to attend your second course, then you will lose your course fee in its entirety. Without this policy in place, we would not be able to afford to continue to run training courses.

Lessons have been adapted to ensure that close contact between students and/or trainers is reduced to an absolute minimum. A full risk assessment has been carried out and the HSE/First Aid Quality Partnership/ First Aid Industry Body guidance has been adhered to.

Students should bring and wear a face mask or face covering of some description.

Students and trainers will be expected to wash their hands before entering and exiting the training room and periodically throughout the day. Alcohol hand gel will be provided. Please watch this video to make sure that you are following the required method: <https://www.nhs.uk/live-well/healthy-body/bestway-to-wash-your-hands/>

Any student who has possible COVID-19 symptoms must NOT attend the course. These symptoms include a new cough, a high temperature, loss of taste or smell.

Our own training rooms will have been assessed to ensure that appropriate social distancing is possible, the student numbers will be restricted to facilitate this.

All equipment used will be thoroughly cleaned before and after use to ensure that viruses cannot be transferred.

Certain lessons require practical demonstrations such as recovery position and bandaging. During these lessons it will not be possible to maintain a 2 metre distance and gloves and masks should be worn. It is a requirement of the HSE that these skills must be practiced and demonstrated in order to pass a FAW or EFAW course. These requirements have not changed.

Our trainers will teach the standard protocols and in addition will teach protocols that ensure safe performance of First Aid during the current COVID-19 outbreak. The adaptations are those supported by a body of medical opinion and the Resuscitation Council UK.

We suggest that under the current circumstances you bring all your own refreshments. You will need enough food and drinks for the entire day.